
Consumer perspectives on coastal fisheries and product labelling in France and Italy

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Abstract :

The term 'coastal fisheries' designates a form of fishing which is under heavy pressure due to competition by large-scale high sea fishing. Setting up markets for seafood from coastal fisheries might offer possibilities of product differentiation when appreciated by consumers. The aim of this research is to analyse the potential of marketing seafood from coastal fisheries by investigating consumers' perception of coastal fisheries and their attitudes towards a label for coastal fishery products in France and Italy. This research combined qualitative (focus groups) and quantitative methods (online survey) in two different steps. 'Coastal fisheries' were mainly perceived positively, as they provide fresh products, and are healthy and important for coastal areas. Although opinions on labelling in general, and on coastal fisheries specifically, varied widely, about 70% of the respondents were in favour of a coastal fisheries label. The willingness to use a coastal fisheries label increased significantly when domestic origin, high-quality products, eco-friendliness, support of local/coastal communities and artisanal fishing practices were part of this kind of label. It is concluded that using a label for communicating the origin coastal fisheries appears to be promising for the two study countries: France and Italy. A prerequisite for the success of this kind of approach is that the seafood products must fully comply with consumer expectations, as they are of domestic origin, be of very high product quality and fished in an artisanal or eco-friendly manner.

Keywords : Consumer behaviour, Fishing, Labelling, Sustainability, Coastal fisheries

40 **1 Introduction**

41 Coastal fisheries are a major contributor to world fisheries in terms of production, employment
42 and food security (Said and Chuenpagdee, 2019; Teh and Pauly, 2018). At the EU level and
43 according to the Annual Economic Report of EU fishing fleets (STECF, 2020), the small-scale coastal
44 fisheries (SSCF) sector generated a gross value added (GVA) of € 685 million and involved more
45 than 57,000 fishers in 2018. Made up of a diversity of vessels whose fishing activity takes place in
46 coastal waters (local within 12 nm and close within 40nm), coastal fisheries are often associated
47 with small-scale or artisanal fisheries (Prosperi et al., 2019) although no consensus has yet been
48 reached on the definition to be adopted (Rousseau et al., 2019; Davies et al., 2018; Soltanpour et
49 al., 2017). However, coastal fisheries can be associated with certain key characteristics, such as:
50 1) they involve a wide variety of seafood species (fish, crustaceans, shellfish) destined for the
51 fresh market (Guyader et al., 2013; Josupeit, 2016); 2) their landings are characterised by a
52 very high degree of freshness, due to the proximity of the fishing grounds to the landing ports
53 and, as a consequence, to the very short duration of trips made by the vessels (no more than
54 24 hours) (Guyader et al., 2013; Josupeit, 2016); 3) they are often associated with small-scale
55 or artisanal fisheries (Prosperi et al., 2019) and referred to as being ‘passive and low-impact
56 fisheries’ (Said and Chuenpagdee, 2019: 8); 4) they are characterised by low capital-intensive
57 economic systems, very low-cost in energy (Prosperi et al., 2019; Guyader et al., 2013); and 5)
58 they often refer to traditional fishing activities or modes, strongly anchored in coastal territories
59 and communities (Pita et al., 2015).

60 For several decades, scientists and the public have paid greater attention to industrial and large-
61 scale fleets (World Bank, 2017), mainly because of their implication in marine
62 resource overexploitation. The need for better understanding of the features and behaviour of
63 large-scale vessels was essential to design more efficient resource management systems (OECD,
64 2006). The rediscovery of coastal fisheries is recent and has highlighted their economic and social
65 importance at national and local levels (Bladon et al., 2016; Guyader et al., 2013). Politically,
66 the wish to maintain coastal fisheries has led, for the most part and historically, to the
67 implementation of certain dedicated resource management measures like preferential access
68 to coastal resources (EU, 2013) and the development of regional plans for small-scale fisheries
in the Mediterranean

69 Sea, where coastal fisheries are mainly composed of small-scale vessels representing 83% of the
70 overall fleet (FAO, 2020).

71 However, this rediscovery also highlighted their high vulnerability, as shown by their highly
72 variable economic performance over the last ten years (STECF, 2019). This vulnerability of coastal
73 fisheries results from several drivers, including the complex governance of stocks and spaces
74 shared by this commercial fishing fleet with other users, in particular recreational fisheries
75 (Lloret et al., 2018). Another major factor of instability results from major problems
76 encountered by coastal fishery producers in entering globalized markets (Frawley et al., 2019;
77 Schuhbauer et al., 2017; Crona et al., 2016) where their production is in competition with
78 landings from large scale vessels and/or aquaculture products (Pascual-Fernández et al., 2019;
79 Guyader et al., 2013). Indeed, of the 15 seafood products representing 73% of apparent
80 consumption in 2017 in the EU (EUMOFA, 2020), only two species (Hake and Atlantic Cod) could
81 be, at least partly, associated with coastal fisheries.

82 In this context of globalised competition, one potential avenue for increasing the competitiveness
83 and resilience of coastal fisheries could consist in improving production value through
84 a differentiation strategy in the market. Recent research addressing consumers' preferences
85 and motivations for food show that consumers are increasingly concerned about issues
86 such as sustainability, and this is also true for seafood (e.g., Zander and Feucht, 2019;
87 Bronnmann and Asche, 2017; Carlucci et al., 2015; Kalshoven and Meijboom, 2013, Whitmarsh
88 and Palmieri, 2011, Olesen et al., 2010; Jaffry et al., 2004). This is clearly an opportunity for
89 coastal fisheries, commonly perceived as more sustainable. Margins for improvement exist for
90 this fleet segment and recent initiatives implemented by seafood producers (Menozzi et al.,
91 2020; Pascual-Fernandez, 2019; Prospero et al., 2019; Barclay and Miller, 2018; Salladaré et
92 al., 2018; Wahlen and Dubuisson-Quellier, 2018; Daurès, 2018; Josupeit, 2016) suggest that
93 competitiveness could be increased through well-tailored marketing plans. However, sound
94 understanding of consumer preferences and purchasing behaviours are prerequisites for such
95 development (Carlucci et al., 2015).

96 A precondition for generating additional demand for any product is consumer knowledge of
97 its specificities and its characteristics. This is particularly challenging in the case of so-called
credence attributes which cannot be verified by consumers neither before nor after consumption
(Caswell and Mojduszka, 1996). Specific production characteristics are typical examples for
credence

198 attributes. A common tool for making consumers more aware of products' credence features
199 is labelling. Ideally, labelling provides consumers with the kind of information that might
100 become decisive for their individual buying decisions. Labels are a means of educating consumers
101 and aim at making them adjust their purchasing decisions (Teisl et al., 1999). The specific
102 challenge in labelling is that consumers need to know about the issues communicated and that
103 these issues are relevant to them. Only then can labelling affect consumers' product perceptions
104 and judgements and succeed in exerting an impact on consumers' purchasing decisions (Solomon
et al., 2010).

105

106 The research presented in this article analyses consumers' perception of coastal fisheries and
107 their attitudes towards the potential labelling of coastal fisheries' products. It answers the
108 following specific questions: What do consumers associate with coastal fisheries? How do they
109 perceive a label for seafood from coastal fisheries? And finally, what influences their intention
110 to use of a coastal fisheries label? Based on the answers to these questions, we conclude on
the market potential for a label for seafood products from coastal fisheries.

111

112 The research focuses on France and Italy, two countries where coastal fisheries occupy
113 an undoubtedly important position. Contributing to 27% of the EU SSCF total landings and 23% of
114 the GVA, France ranked 1st at European level for this fleet. Italy comes in second position
115 and contributes to 15% of the total SSCF landings and 16% of the SSCF GVA in 2017 (STECF,
116 2020). Moreover, these 2 countries are among the main seafood consumers at EU levels: the
117 apparent consumption of France and Italy in 2018 was above the EU average (33.5 and 31 kg
118 per capita, respectively, versus 24 kg at EU level). Furthermore, Italian households' expenditures
119 on seafood were the highest in the EU in 2019, with €11,000, followed, in third position, by
France, with €8,700 (EUMOFA, 2020).

120

121 The paper starts with the methodological approach (section 2) which embraces a combination of
122 qualitative (focus groups) and quantitative (online surveys) methods, both conducted in France
123 and in Italy. This is followed by the results (section 3) where the outcomes of the two research
124 steps are presented, merging the results of the focus group discussions with the quantitative
125 results, and discussed. In the final section (section 4), conclusions are drawn in the light of the
most recent (sea)food labelling developments.

126 **2 Materials and Methods**

127 The research presented in this article combines qualitative and quantitative methods in two
128 different research steps, both conducted in France and in Italy. The first step consisted of a series
129 of focus group discussions, aiming at exploring consumers' attitudes toward coastal fisheries.
130 Based on the outcome of these discussions, a quantitative online survey was administered. While
131 the focus groups opened up the field by revealing the variety of different perspectives, the
132 quantitative research allowed gathering numbers and frequencies for different opinions. By
133 combining both research steps, a deeper understanding became possible and reliable conclusions
134 and recommendations for the marketing of seafood from coastal fisheries could be developed.

135 **2.1 Focus groups**

136 The qualitative research step consisted in exploratory focus groups. Focus groups actively build
137 on interaction (Finch and Lewis, 2014; Ryan et al., 2014) and allow gaining deeper insights into
138 the multitude of consumers' views by relying on exchange between participants, with
139 minimum interference by a moderator (Halkier, 2010). Due to the openness of the method, a
140 broad spectrum of ideas and the underlying reasoning can be elicited without the limits imposed
141 by standardized interviews (Finch et al., 2014; Bertrand et al., 1992). Focus groups as a
142 qualitative tool aim at exploring a topic, e.g. getting an idea about the variety of existing
143 opinions. No representativeness is aimed at with this kind of research. Typically, a focus group
144 consists of 5 to 12 participants purposefully selected in line with the research question. Guided
145 by a trained moderator, the group engages in a face-to-face discussion for one to two hours.
146 The moderator usually follows a guideline with a series of prepared questions to elicit the
147 diversity of perceptions on a particular issue (Finch et al., 2014; Ryan et al., 2014).

148 For the present study, a total of nine focus groups were conducted in France and in Italy during
149 January and February 2017. Five discussions took place in France (2 in Brest, 2 in Paris, 1 in
150 Dunkerque) and four focus groups were conducted in Italy (2 in Ancona, 2 in Salerno). In total, the
151 focus groups involved 77 participants, from four different areas: a) the Italian Tyrrhenian coast; b)
152 the Italian Adriatic coast; c) the French Atlantic and the Channel coast; and d) Paris, as an avatar of

153 non-coastal consumers. The focus groups were organized by means of a snowball procedure,
154 starting, in all cities, with a public call for participants, mainly diffused by social networks.
155 Regarding the composition of the focus groups, the people in charge of buying groceries for their
156 own household were selected. They had to be fish consumers. People employed in agriculture,
157 fisheries, food industry and market research were excluded. In addition, professional and semi-
158 professional anglers were excluded, as were their relatives and researchers whose work related to
159 fishery. Gender quotas were applied (two thirds women, one third men), in order to account for
160 the gender asymmetry in purchasing decisions (e.g., Vanhonacker et al. 2013, Zander and Hamm
161 2010). As for the age profile, 35% of participants were below 30 and 37% over 50 years of age. Of
162 these participants, 45% had a college or university degree. The participants were split almost
163 equally between people who consume fish once a week or less and people who consume fish twice
164 a week or more, with a very slight predominance of the latter category.

165 All the focus groups were headed by the same moderator and followed identical guidelines, in
166 order to allow the homogenous consolidation of the information collected. A verbatim
167 transcription of the records allowed catching the different nuances of the discussions.

168 The moderation guideline was divided into three parts. To channel the participants smoothly into
169 the discussion, the first set of questions focused on actual purchasing behaviour and criteria. The
170 second set of questions explored associations with several general concepts (sustainability, organic
171 products). The third part specifically highlighted perceptions, knowledge and attitudes towards
172 coastal fisheries. At the beginning of the discussion, the participants were asked to write down up
173 to three associations with the subject. This way the first ideas could be gathered independently of
174 group dynamics. Afterwards, the guideline explored participants' knowledge about, and
175 understanding of, coastal fisheries. This was followed by an inquiry into the barriers and motives
176 for preferring seafood originating from coastal fisheries. Finally, the interest in a coastal fisheries
177 label were investigated. The transcripts were analysed using content analysis and by doing some
178 frequency analysis on positive and negative associations by using R software.

179 **2.2 Online survey**

180 The quantitative online survey aimed at substantiating and quantifying the results of the qualitative
181 focus groups. An online panel run by a private market research agency was used for purposive
182 quota sampling. Quotas were set for gender relations (two thirds women and one third men),
183 considering the fact that more women than men are still responsible for shopping (e.g.,
184 Vanhonacker et al. 2013, Zander and Hamm 2010). Representativeness was ensured with regard
185 to age and regional distribution. All the participants had to be fish consumers.

186 The questionnaire contained sections on testing the participants' perception about coastal
187 fisheries, their associations with coastal fisheries, and their attitudes towards a coastal fisheries
188 label. Consumers' associations with 'coastal fisheries' were addressed by means of a numbered
189 semantic differential scale containing 11 pairs. The order of the pairs was randomized. The
190 participants' views on a coastal fisheries label and their expectations of possible attributes of the
191 labelled products were investigated. In order to test for consumers' interest in a coastal fisheries
192 label, their intention to use such a label was elicited by asking for the degree of agreement on the
193 statement "I would use such a label in my purchase decision". According to Ajzen and Fishbein
194 (2005: 188) "the intention to perform a behaviour, rather than attitude is the closest cognitive
195 antecedent of actual behaviour performance". Therefore, buying behaviour, to a large extent, can
196 be predicted from the answers regarding buying intentions. In order to be able to understand and
197 explain consumers' attitudes towards a coastal fisheries' label, psychographic data, such as
198 subjective knowledge of seafood, involvement with seafood and domain specific innovativeness
199 were asked for. Subjective knowledge is the individual self-assessment of the knowledge that a
200 person has about a product category (Altintzoglou et al., 2010), in our case seafood. Earlier
201 research demonstrated that subjective knowledge influences fish consumption behaviour (e.g.,
202 Pieniak et al., 2010; Brunsø et al., 2009). Subjective knowledge of seafood in general was measured
203 using three items: 'Compared to an average person I know a lot about seafood', 'I have a lot of
204 knowledge about how to evaluate the quality of seafood', 'People who know me consider me as
205 an expert in the field of seafood' (see also Pieniak et al., 2010). The second construct is food
206 involvement which refers to the degree to which a person attaches concern, care and significance
207 to a particular food product (Olsen, 2001). Involvement has been shown to be positively correlated

208 with fish consumption (Vanhonacker et al., 2011). Four items were used to capture this construct:
 209 'I am interested in where the seafood I eat comes from', 'I enjoy cooking seafood for others and
 210 myself', 'Making the right choice of seafood is important to me' and 'Seafood is an important part
 211 of my diet' (see also Birch and Lawley, 2014; Bell and Marshall, 2003; Olsen, 2001).

212 Consumer innovativeness is a construct which acknowledges varying consumers' willingness to try
 213 new products, which is a precondition for the introduction of new products to the market. Domain-
 214 specific innovativeness measures an individuals' innovative behavior with respect to a particular
 215 product category – in our case seafood (e.g., Bekoglu et al., 2016). It has been found to be an
 216 important predictor of purchase intention for farmed fish (Reinders et al., 2016). Domain-specific
 217 innovativeness was measured with three statements: 'In general, I am among the first in my circle
 218 to purchase new seafood products', 'In general, I would consider buying new seafood products'
 219 and 'In general, I am among the first in my circle to know the latest seafood product trends' (see
 220 also Reinders et al., 2016). The statements of all psychographic constructs were measured on a 5-
 221 point Likert scale ranging from 1 - 'I do not agree at all' to 5 - 'I totally agree' and were then
 222 merged into three scales by calculation the averages. Cronbach's alpha indicated high reliability
 223 in all cases (Table 1).

224 **Table 1: Psychographic constructs and their reliability: subjective knowledge, involvement and domain-**
 225 **specific innovativeness (Cronbach's alpha)**

Variable	France	Italy
Subjective knowledge	0.895	0.912
Involvement	0.791	0.853
Domain-specific innovativeness	0.892	0.832

226 In addition, sociodemographic data were elicited. The survey was developed in English and then
 227 translated into French and Italian by professional translation services. The content of the survey
 228 and the translations were discussed and reflected upon with the project partners in the respective
 229 countries. On average, the participants spent between 20 to 25 minutes to complete the survey.

230
 231 **Table 2:- Sample description online survey (% of test persons)**

	France	Italy
Number of observations	499	504

Age of test persons		
18 to 24 years	9.0	6.7
25 to 34 years	20.8	18.8
35 to 44 years	22.8	25.4
45 to 54 years	19.8	19.4
55 to 70 years	27.5	29.6
Gender		
Female	62.1	64.5
Male	37.9	35.5
Education (years of school visit)		
No formal qualification	3.0	0.0
Secondary (GCSE or O-level)	16.0	12.3
High school (A-level)	38.3	53.2
University degree	42.7	34.5
Fish consumption		
Occasional fish consumers	48.1	32.7
<i>Less than once per month</i>	12.6	3.4
<i>Once per month</i>	11.4	5.0
<i>Two to three times per month</i>	24.4	24.4
Regular fish consumers	51.5	67.3
<i>About once per week</i>	35.3	41.3
<i>More than once per week</i>	16.2	26.0

232

233 Table 24 shows the sample characteristics. The age distributions were representative for the study
234 countries since they followed the quotas set beforehand. In comparison to census data, people
235 with higher education (high school, university degree) were overrepresented in our data for both
236 study countries. The dominance of higher educated people might be explained by the fact that only
237 fish consumers were allowed to take part in the survey. Hicks et al. (2008) and Myrland et al. (2000)
238 found that people with a higher education level tend to have higher fish consumption. Fish
239 consumption frequency proved to be higher in Italy than in France.

240 **3 Results and discussion**

241 To ensure better readability, the results of the focus groups and of the online surveys are presented
242 together, ordered by main topic. This section starts with consumers' perception of and associations
243 with coastal fisheries, their perceptions and ideas of a coastal fisheries label and closes with
244 consumers' willingness to use a coastal fisheries label.

245 **3.1 Consumers' perception and associations of coastal fisheries**

246 As shown by the focus groups, most of the participants felt familiar with the concept of coastal
247 fisheries. However, almost none of them were able to give a precise definition of what coastal
248 fisheries are. The participants' definition of coastal fisheries differed greatly from one person to
249 another. Some of them perceived 'coastal' as a synonym for 'recreational fishing'. For other people
250 it evoked 'traditional' fishing techniques, although they were at a loss to describe them. Another
251 group associated 'coastal' with short-distance fishery. Even in this sub-group there was no common
252 agreement about what short-distance means: being in sight of the coastline, one-day trip and a
253 focus on 'local' species were the most frequent indications for distance. It is noteworthy that the
254 participants' perception of distance did not relate to an objective standard (the distance from a
255 generic shoreline). Instead, it depended on the participant's subjective experience: distance from
256 where 'I' live, distance from where 'I' spend holidays, and so on. Because the actual meaning of
257 the expression 'coastal fisheries' was ignored, people fuelled it with their own experiences, beliefs
258 and thoughts: it is 'local', 'traditional', and 'holiday-related'. This was particularly the case for
259 people living in non-coastal areas.

260 *'For me coastal fishery means Cetara, a small port along the Amalfi coast, known for anchovy*
261 *production, famous all around the world, also for the "colatura di alici" (FG, Salerno).*

262 The focus groups revealed that, unlike other types of fishing, coastal fisheries were mainly
263 perceived positively and as a better way to obtain fresh fish. Almost 60% of the participants
264 highlighted positive environmental issues, but also high product quality, such as better food
265 experience (35%) and higher freshness (25%) of coastal fisheries products.

266 Some participants underlined that freshness was best only if the fish was bought shortly after being
267 caught. Coastal fisheries were associated with small quantities. Participants expected coastal
268 fisheries to provide fresher products because of the short distance and short time of the fishing
269 trip.

270 *“I would prefer coastal fisheries because in my head, I first think of something fresh whereas it is*
271 *frozen, unfrozen otherwise. That is what I think when I see fish on stalls. The idea that fish is as*
272 *fresh as fish mongers or the port can get is an attractive idea” (FG, Brest).”*

273 In addition, participants presumed a greater variety of available species, so a more tailored food
274 experience. ‘Artisanal’, ‘true’ and ‘original fishing’ were other terms used by the participants to
275 describe coastal fisheries. With all these criteria combined, coastal fisheries were perceived to be
276 environmentally friendly. In particular, some participants felt that coastal fisheries were aligned
277 with better resource management, with a lower carbon footprint, and with eco-friendly fishing
278 techniques. Beyond their positive impact on the environment, they were considered as an
279 economic activity that creates benefits for the local economy, since it is the livelihood of local
280 fishermen and their families, bringing them jobs and employment.

281 Although coastal fisheries were mainly positively perceived in the focus groups, also negative
282 elements were mentioned. Some participants were suspicious about the term coastal fisheries,
283 similar to labels or organic fish. Also, some concerns were raised about the working conditions of
284 fishermen and environmental issues like overfishing or fishing in polluted coastal waters. The last
285 point was particularly stressed in Ancona, Italy. Coastal fisheries were sometimes seen as a fishing
286 practice facing technical constraints, e.g., poorly equipped fishing vessels. The job of fishermen
287 was supposed to be an intense occupation, even a dangerous one. Some participants (especially
288 women with children) did not buy coastal fishery products due to the reluctance of family
289 members, mainly children.

290 *“I’m always forced to buy frozen fish, maybe imported and of which I don’t know anything, but just*
291 *because it’s the only way to have my kids eat fish” (FG, Ancona).*

292 Other respondents simply declared that they were not informed enough. Thus, one major
293 drawback regarding coastal fisheries mentioned by the participants, was a general lack of
294 information and communication.

295 The diversity within the focus group discussions demonstrated the existence of two separate
296 market segments of almost equal importance: the first segment is mainly driven by price and
297 focuses on frozen and canned products, usually found in supermarkets; the second market
298 segment is driven by consumers' explicit search for high quality by actively looking for freshness
299 and for a relationship of confidence with the seller (often a fishmonger), and by avoiding the lowest
300 prices. These purchasing motivations match well with the associations with (and expectations of)
301 coastal fisheries. Some inconsistencies became obvious since most of the participants' positive
302 feelings seemed to relate to "local" instead of "coastal". From a communication point of view and
303 in the present state of consumers' awareness, coastal fisheries can be described as an operational
304 concept: the largest number of people agree that it is a good concept but each person agrees for
305 individual (and sometimes contradictory) reasons (Marcuse, 1964).

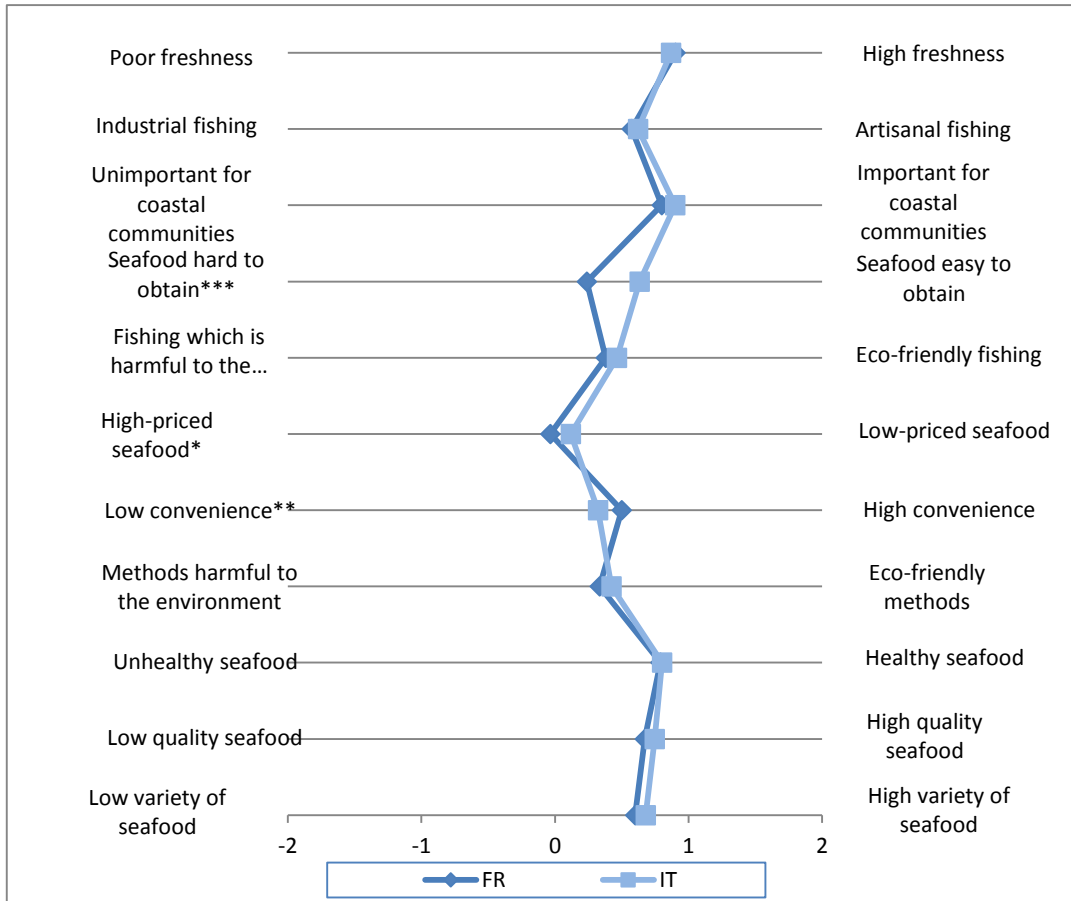
306 These qualitative results from the focus groups were quantified by the online survey. A differential
307 semantic profile was developed in order to understand which consumers' associations with coastal
308 fisheries are prevalent. The answers of the participants revealed a generally positive attitude
309 toward coastal fisheries (Figure 1). Associations were particularly positive with respect to
310 freshness, importance for coastal communities, healthiness and high quality, as well as a great
311 variety of seafood, in both study countries. This substantiates the results of the focus groups.
312 Between countries, differences were almost negligible with the exception of perceived availability
313 (hard vs. easy to obtain), perceived price level and the degree of convenience. Availability was
314 assumed to be better in Italy than in France; this might be due to geographic reasons and that a
315 larger share of Italians live close to the sea. In France seafood from coastal fisheries was more often
316 associated with higher prices. The French participants perceived coastal fisheries to be more
317 convenient than Italians. On average, coastal fisheries were presumed to be eco-friendly.

318 Similar results have been reported before, and particularly for Italy high preferences for seafood
319 from coastal fisheries were found (Zander and Feucht, 2019; Claret et al., 2012; Brécard et al.,
320 2009).

321

322

323 **Figure 1: Differential semantic profile for associations with coastal fisheries**
324 **in France and Italy¹**



325

326 Question: What do you associate with coastal fisheries? Please choose a point on the scale accordingly.

327 * p= 0.5, ** p= 0.1, *** p = 0.01 (t-test for independent samples)

328 1 N - France = 499, Italy = 504

329

330 3.2 Consumer perceptions of a label for seafood from coastal fisheries

331 As outlined above, labels are an important means of communicating specific production
332 conditions. Therefore, a large part of the present research focused on consumers' perceptions of
333 a potential coastal fisheries label. During the focus group discussions, it became obvious that
334 opinions on labelling in general and on coastal fisheries in detail varied widely. Some participants

335 perceived labels to be a sign of quality, whereas others saw it as a ‘pledge of morality’ frequently
336 associated with higher prices.

337 *“...it is a moral argument; it means that we know that we are going to buy something which is more
338 ecological; and for that reason, it is more expensive” (FG, Paris).*

339 A coastal fisheries label was mainly viewed as useful for marketing over longer distances, since
340 consumers living far from the sea do not have the possibility of verifying the origin of the fish.

341 *“For people who do not live near the coast it would be great to have fish labels because it would
342 offer some additional guarantees. But we (live on the coast), we are in contact with sea and this
343 area. For my part, it would bring me nothing but only pride maybe, but not a guarantee of quality”
344 (FG, Dunkerque).*

345 Participants of the focus groups questioned the ‘credibility’ of labels, asking if they could really be
346 considered as a ‘guarantee of quality’. They were not sure if they could place their trust in labels.

347 *“If producers know that consumers are in favour of coastal fisheries, they could maybe find a way
348 to introduce non-local products among the local products, and they might also try to raise prices”
349 (FG, Ancona).*

350 During the discussion^s, the participants expressed a clear demand for reliable information about:
351 a) the catch date; b) the precise area of origin; and c) the fishing gear used. Interestingly, and
352 despite the existence of official requirements on labelling relating to these aspects, traceability was
353 generally perceived to be low by participants.

354 The information related to labels was mostly perceived to be unclear and/or difficult to access. As
355 a result, through habit or because of greater trust, some participants declared they preferred
356 getting the information directly from the fishmonger.

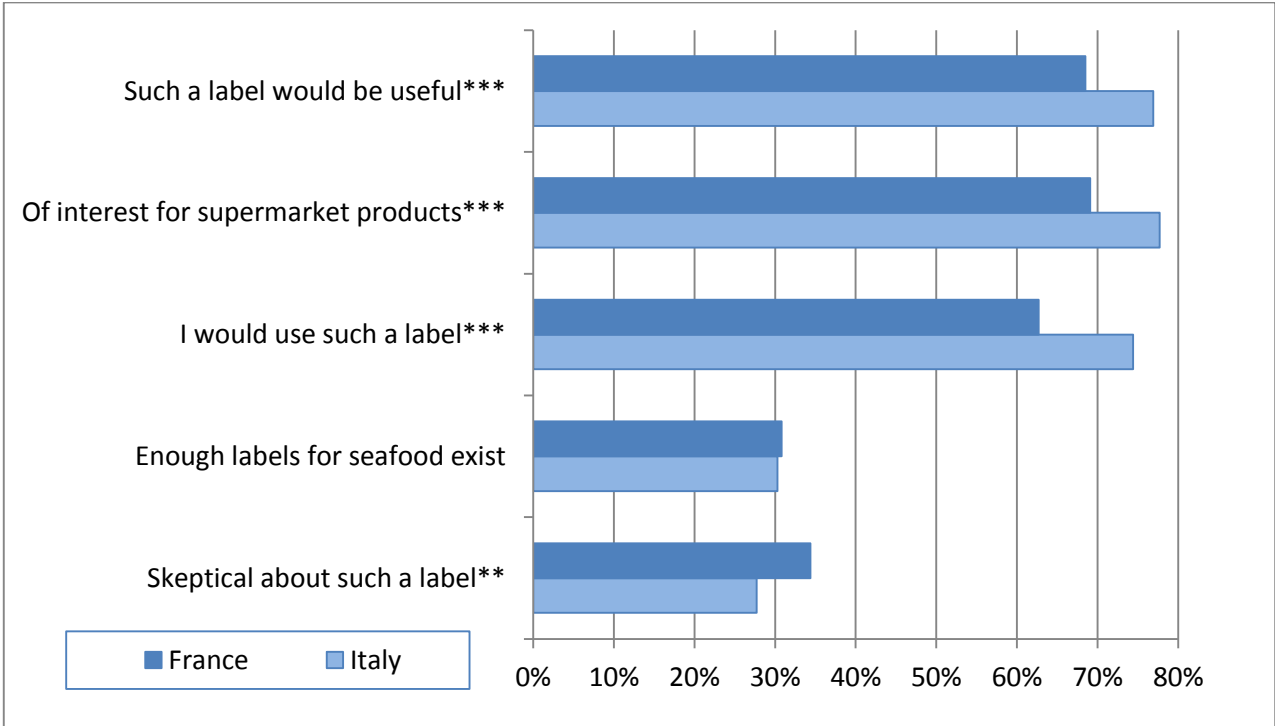
357 *“Actually, I am also in favour of a label, a well-developed one and checked by an independent
358 organisation, but... as Dorian said, there are some issues regarding traceability in the meat industry*

359 so... it seems reasonable to think that there would also be concerns about honesty in the fish
360 industry..." (FG, Brest).

361 The considerable diversity of opinions exhibited during the focus groups with respect to labelling
362 in the context of coastal fisheries pointed to the necessity to look further into this issue in the
363 quantitative step. The attitudes towards a coastal fisheries label were captured by asking
364 participants to indicate their degree of agreement with five different items (Figure 2). In both study
365 countries the majority of the participants were in favour of a coastal fisheries label. The
366 participants in Italy, and to a slightly lesser extent in France, agreed that such a label would be
367 useful, that it would be of particular interest for supermarket products, and that they would use
368 such a label in their purchase decisions. Although the majority of participants in each country
369 perceived a coastal fisheries label as useful, some scepticism about this kind of a label and the
370 perception of already having enough labels relating to seafood were also expressed. On average,
371 Italian consumers were more in favour of a coastal fisheries label and less sceptical than French
372 consumers.

373
374

Figure 2: Attitudes towards a coastal fisheries label ^{1,2,3}



375

376 Question: What is your view on a coastal fisheries label?

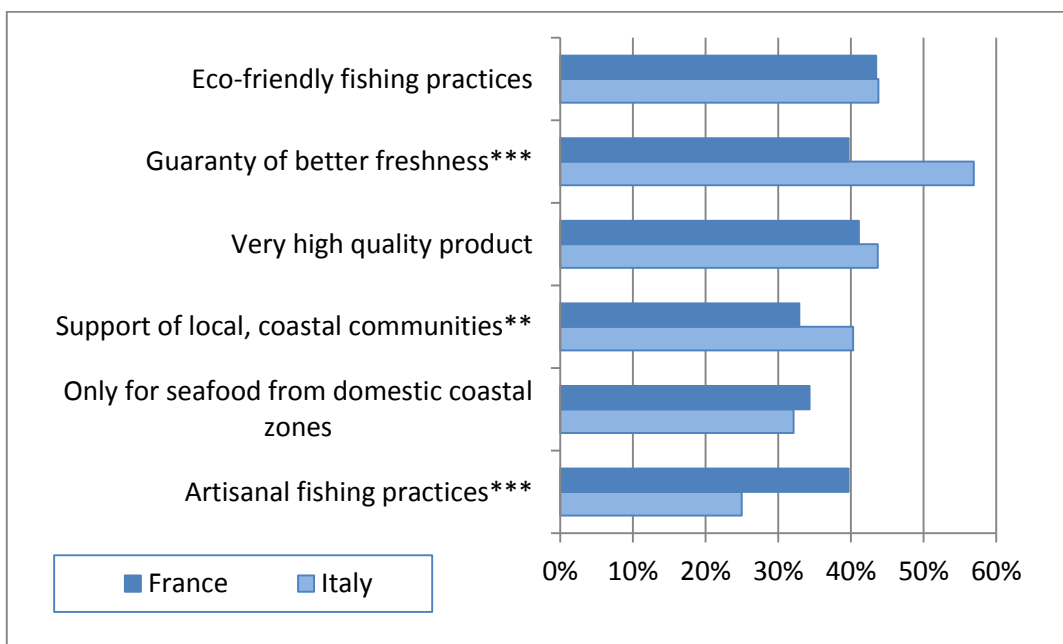
377 ^{1,2} Share of participants who chose either 'I agree' or 'I totally agree'. Measured on a 5-point Likert scale ranging
378 from 'I do not agree at all' to 'I totally agree'. Scores of 4 'I agree' and 5 'I totally agree' were merged and
379 classified as important.

380 ³ N - France_R = 499, Italy_T = 504

381 ²⁴ Differences are significant according to Chi-Square test of Independence (** p = 0.05, *** p = 0.001)

382 When thinking about a label for communication with consumers, consumer expectations of that
383 specific kind of label should be considered. For this reason, the participants were asked about their
384 expectations of a coastal fisheries label (Figure 3). Some interesting differences between the two
385 study countries became obvious: while in Italy 'greater freshness' was by far the most important
386 expectation, followed by quality and taste, in France eco-friendliness, quality, freshness and
387 artisanal fishing practices were almost equally important. Artisanal fishing practices were much
388 less relevant in Italy than in France. About one third of both samples argued that a coastal fisheries
389 label should only be applicable for seafood from domestic coastal zones. These results show the
390 widely varying expectations consumers have regarding a coastal fisheries label within and even
391 more between countries.

392
393 **Figure 3: Expectations of a coastal fisheries label in France and Italy (% of participants)** ^{1,2}



394

395

396 Question: Imagine the introduction of a label indicating that the seafood originates from coastal fisheries. What would
397 you expect from such a label? Please indicate up to three expectations

398 1 N - France = 499, Italy = 504

399 2 Differences are significant according to Chi-Square test of Independence (** p = 0.05, *** p = 0.001)

400

401 **3.3 Driving factors of consumers' intention to use a coastal fisheries label**

402 The design of a label should be aligned as much as possible with the expectations of potential
403 consumers in order to ensure their acceptance and market success. This requires better knowledge
404 of the specific characteristics of potential consumers.

405 In this study, potential consumers are defined as those who stated an intention to use a coastal
406 fisheries label. The intention to use the label was captured by the answer to the item 'I would use
407 such a label' measured on a Likert scale (1-'I totally disagree' to 5-'I totally agree'). ~~This~~
408 ~~variable was converted into a binary variable by setting 4 and 5 to 1 and all the other values~~
409 ~~to zero.~~ A binary logistic linear regression analysis was conducted with this binary dependent
410 variable² (Table 32). Two different models were calculated for the two study countries,
411 France and Italy. The explanatory variables included in the analysis were several
412 sociodemographic variables, frequency of fish consumption, the psychographic constructs of
413 subjective knowledge, domain-specific innovativeness and involvement, positive associations
414 with coastal fisheries, and the expected content of a coastal fisheries label (Table 32).

415 It turned out that almost none of the sociodemographic variables had an influence on potential
416 label use, ~~just like fish consumption frequency.~~ In France, higher household net income had a
417 significant influence (p= 0.05 or 0.01 respectively). The missing significant impact of
418 fish consumption frequency ~~This last finding~~ on the label use leads to the presumption that a
419 coastal fisheries label might be of interest to true fish lovers as well as to ~~rare fish eaters.~~
420 ~~Domain-specific innovativeness and involvement~~ were significant with positive effects in both
countries, domain-

² For the treatment of Likert scale variables as metric variable please see Sullivan and Artino (2013).

421 specific innovativeness had an effect only in France. The relevance of domain-
 422 specific innovativeness regarding the perspectives of newly introduced products in the market
 423 have been reported before (Bekoglu et al., 2016; Reinders et al., 2016). Also, involvement in
 424 seafood in general has proven to have a positive effect on fish consumption (Nam, 2020,
 425 Vanhonacker et al., 2011 and Olsen, 2001). In contrast, subjective knowledge of seafood
 426 had no impact on the potential use of a coastal fisheries label.

427 ~~In line with the focus group findings, positive associations with coastal fisheries increase the~~
 428 ~~intention to use a coastal fisheries label (Table 32).~~

429 **Table 32: Impact of various indicators on stated use of a coastal fisheries label (linear**
 430 **regression/binary logistic regression)^{1,2}.**

	France			Italy		
	non standardised	standardised beta	significance p-value	non standardised	standardised beta	significance p-value
(Constant Term)	1.495		0.000	1.721		0.000
Gender (0-male; 1-female)	-0.067	0.037	0.342	-0.069	-0.040	0.328
Age in years	0.029	0.044	0.312	0.027	0.041	0.336
Formal education	-0.061	-0.057	0.167	0.040	0.031	0.464
Household net income	0.029	0.081	0.048	0.005	0.014	0.734
Frequency of fish consumption	-0.510	-0.072	0.097	-0.001	-0.002	0.971
Subjective knowledge	-0.048	-0.054	0.345	-0.001	-0.001	0.987
Domain-specific innovativeness	0.191	0.164	0.006	0.018	0.015	0.802
Involvement	0.452	0.038	0.000	0.405	0.376	0.000
Expected attribute/content of coastal fisheries label						
Artisanal fishing practices	0.207	0.116	0.005	0.151	0.078	0.068
Eco-friendly fishing practices	0.166	0.094	0.022	0.211	0.125	0.003
The support of local, coastal communities	0.149	0.080	0.057	0.222	0.130	0.003
Better freshness guaranteed	0.151	0.084	0.043	0.037	0.022	0.618
A very high quality product	0.211	0.119	0.005	0.208	0.123	0.005
Origin from domestic coastal zones	0.322	0.175	0.000	0.322	0.180	0.000
R ²	0.291			0.230		

431
 432 1 Dependent variable: 'I would use such a label'. Measured on a 5-point Likert scale ranging from 'I do not agree
 433 at all' to 'I totally agree'. Scores of 4 'I agree' and 5 'I totally agree' were merged and classified as important.

434 12 N - France = 499, Italy = 504

435

436 Marked differences between both countries exist regarding the preferences for the content of a
437 coastal fisheries label. In France, the intention to use a coastal fisheries label increased
438 significantly when domestic origin, a high-quality product, artisanal fishing practices, eco-
439 friendliness and ~~better freshness and a high quality product as well as domestic origin were~~
440 the characteristics promoted by such a label. For Italy, attributes of a potential label such as the
441 origin from domestic coastal zones ~~eco-friendly fishing practices~~, the support of local coastal
442 communities, eco-friendly fishing practices and ~~a a high quality product and again the origin~~
443 from domestic coastal zones increase ~~the intention to use the label. Greater freshness was~~
444 an issue only in France. The standardised values in the second and fifth column (table 3)
445 show that domestic origin is most important, followed by high quality product ~~freshness and~~
446 ~~artisanal fishing in France and high quality and support of coastal communities and eco-friendly~~
447 ~~practices in Italy.~~

448

449 Although there are some differences regarding artisanal fishing practices, eco-friendliness
450 and freshness, in both countries origin from domestic coastal zones is highly relevant for the
451 intention to use such a label. The preference for the attributes 'local/coastal communities' and
452 'domestic origin' aligns well with the ongoing interest of consumers in locally produced food
(Feldmann and Hamm, 2015; Bingen et al., 2010).

453

454 ~~Greater freshness and domestic origin in France. The, followed by freshness in the second fishing in~~
455 ~~France and high quality and support of coastal communities in Italy.~~

456 These results suggest that highlighting the origin from coastal fisheries creates a positive
457 connotation independently of pre-existing knowledge. Coastal fisheries have a positive image, as
458 highlighted by the focus groups.

459 4 Conclusions

460 The results of both research steps, the focus groups and the online survey showed that consumers
461 in France and in Italy generally hold a positive view of coastal fisheries. The participants particularly
462 appreciated the assumed high-quality of seafood from coastal fisheries as well as the economic
463 benefits for coastal communities. Furthermore, they acknowledged the eco-friendliness of coastal
464 fisheries and a broad variety of (artisanal) products.

465 Thus, highlighting the origin of seafood from coastal fisheries seems to be a promising approach
466 for the two study countries France and Italy. Stressing the origin of seafood from domestic
467 coastal areas should be part of any coastal fisheries communication concept. In addition, in
468 France high quality ~~product~~ freshness and artisanal production should be highlighted
469 while in Italy environmental friendliness and the support of local, coastal communities should
470 be emphasised. This information might be combined with some background information or
471 stories about the particular area or communities and fishing traditions or specific artisanal
472 fishing practices in France.

473 Most prominent way to communicate specific process qualities with food to consumers are
474 labels. When thinking about introducing a new (sea-)food label to the market, attention has to be
475 paid to the considerable array of already existing labels and the 'label fatigue' of many
476 consumers (e.g., Jaffry et al., 2016). A label for coastal fisheries will be seen by consumers as
477 a specific form of sustainability label and will probably compete with other labels such as the
478 organic label, the Marine Stewardship Council label or the Label Rouge in France (see also
479 Zander and Feucht, 2019). A prerequisite for the success of a labelling approach is that the
480 seafood products must fully comply with consumer expectations as described above.

481 Although at least a fraction of consumers prefers seafood from coastal fisheries or intend to buy
482 it, at the point-of-sale purchase behaviour depends on various factors, such as knowledge of its
483 content and trust in the label and the well-tailored form of consumer communication used. This
484 is particularly important, since the concepts of sustainability and coastal fisheries are demanding
485 and high cognitive effort is needed to understand these concepts (Richter and Klöckner, 2017).
486 The introduction of a label for coastal fisheries challenges consumers and adds to the risk of
487 increasing the information overload of some consumers. It is important to accompany the
introduction of a coastal fisheries label by well-targeted information campaigns for consumers as
well as for the staff

488 at the point of sale. This way, also potential confusion about an additional label on seafood
489 products can be reduced.

490 The mix of qualitative and quantitative research applied in this study proved to be very helpful for
491 this topic where knowledge was previously lacking. The qualitative focus groups served as an
492 exploratory step and helped to provide an idea about the array of existing consumer opinions on
493 coastal fisheries. With the subsequent quantitative step, relative preferences could be identified
494 and an initial idea about consumers' interest in a coastal fisheries label and relevant factors were
495 revealed.

496 In this study, the intention to use the label was taken as a dependent variable. Intention to use and
497 real use or purchasing are not identical and several factors may cause a gap between intention and
498 behaviour (Richter and Klöckner, 2017). Although intention is an important predictor of behaviour,
499 experiments focussing on purchase behaviour might be an even better predictor of behaviour and
500 should be considered in future research. This research should also find answers to the questions
501 of how a coastal fisheries label can be designed, how it should be communicated with the product
502 itself, and which kind of further or background information would be needed to increase the use
503 of this kind of label.

504 The question remains as whether the labelling approach would be sufficient to enable coastal
505 fisheries survive? Or are there any further measures needed to support coastal fisheries? Although
506 this study indicates that consumer preferences for seafood from coastal fisheries exist,
507 communication remains challenging, particularly over longer geographical and organisational
508 distances. Against this backdrop, it is questionable if consumers' preferences and additional
509 willingness to pay at the point of sale will be sufficient to secure the survival of coastal fisheries in
510 the medium to long term.

511 Coastal fisheries have been described as fishing practices that are worthwhile protecting due to
512 the public benefits they provide. In this situation, facilitating and increasing consumer demand is
513 only one of several approaches. In addition, a decisive public support strategy for coastal fisheries
514 is needed to securely maintain the variety of traditions and techniques associated with coastal
515 fisheries.

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Appendix: Psychographic constructs and corresponding items

<u>Construct</u>	<u>Items</u>
<u>Subjective knowledge</u>	- <u>Compared to an average person I know a lot about seafood</u> - <u>I have a lot of knowledge about how to evaluate the quality of seafood</u>

	<ul style="list-style-type: none"> - <u>I have a lot of knowledge about how to evaluate the quality of seafood',</u> - <u>People who know me consider me as an expert in the field of seafood</u>
<u>Food involvement</u>	<ul style="list-style-type: none"> - <u>I am interested in where the seafood I eat comes from</u> - <u>I enjoy cooking seafood for others and myself</u> - <u>Making the right choice of seafood is important to me</u> - <u>Seafood is an important part of my diet</u>
<u>Domain-specific innovativeness</u>	<ul style="list-style-type: none"> - <u>In general, I am among the first in my circle to purchase new seafood products</u> - <u>In general, I would consider buying new seafood products</u> - <u>In general, I am among the first in my circle to know the latest seafood product trends</u>

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Author contributions

Use this form to specify the contribution of each author of your manuscript. A distinction is made between five types of contributions: Conceived and designed the analysis; Collected the data; Contributed data or analysis tools; Performed the analysis; Wrote the paper.

For each author of your manuscript, please indicate the types of contributions the author has made. An author may have made more than one type of contribution. Optionally, for each contribution type, you may specify the contribution of an author in more detail by providing a one-sentence statement in which the contribution is summarized. In the case of an author who contributed to performing the analysis, the author's contribution for instance could be specified in more detail as 'Performed the computer simulations', 'Performed the statistical analysis', or 'Performed the text mining analysis'.

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Declaration of interests

The authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

The authors declare the following financial interests/personal relationships which may be considered as potential competing interests: